



## Early Help for Children and Families September 2022



At Astley C.E. Primary School we recognise that bringing up children is hugely important but can, at times, be challenging. In these moments, advice and information can really help. We are keen to be able to offer that support as soon as an issue emerges, at any point in a child's life, from Reception to Year Six. Through our school values of *love, respect, courage and joy* we aim to create a school community where children and parents trust staff in school and are able to share any concerns or worries they may have. This enables us all to work together as a team.

Looking after children in school is everyone's responsibility. However, the following staff and governors have particular responsibilities.

**Designated Safeguarding Lead:** Tracie Langfield

**Deputy Safeguarding Leads:** Bronwen Wilcox, Dee Creig

**Safeguarding Governor** (Resources); Lisa Screen

**Safeguarding Governor** (Curriculum: Amanda Clark

**Designated Senior Lead for Mental Health:** Tracie Langfield

**Deputy Lead for Mental Health:** Tori Tregear

**Mental Health First Aider:** Rachel Austin

**Mental Health First Aider:** Amanda Payton

**Mental Health Governor:** Claire Freeman

**Anti-bullying governor:** Amanda Clark

**Lead First Aiders:** Amanda Payton and Natasha Mallen-Freeman  
Wills,

**Additional First Aiders:** Dee Creig, Michelle Hale, Hollie Kilgour, Katie Bosbury, Kate

**Special Educational Needs Co-ordinator:** Rachel Austin

**Lead Teacher for Looked After Children:** Tracie Langfield

Please contact these staff via the School Office on 01299 822002 or email [office@astley.worcs.sch.uk](mailto:office@astley.worcs.sch.uk)

# Our Early Help Offer

Early Help is a pathway to supporting you and your child as they grow up when you or they may need further support or guidance.

Providing early help to our pupils and families at Astley Primary School and Nursery means we can improve outcomes for children, families, and communities, providing support as soon as a problem emerges, at any point in a child's life, from the early years through to teenage years.

## **Early Help can support children and their families who may be struggling with:**

- Routines and family rules
- Families who may be not be eating healthy food
- Keeping to a healthy lifestyle
- Children who are caring for a family member
- Children who may not want to go to school for different reasons
- Disability within the family including children being a young carer
- Children in the family have special educational needs (SEND)
- Children who may becoming involved in anti-social or criminal behaviour
- Children who go missing from home
- Children or parents / carers misusing drugs or alcohol
- Children at risk of being tricked, forced, or made to work in the criminal world
- Children who may need support because they may live in a home and see drug or alcohol abuse or adult mental health problems.
- Children who have parents who argue a lot (and sometimes might hurt each other) whether the parents live together or apart.
- Children at risk of being groomed to join groups which support illegal views
- A privately fostered child (a child from another family living within your family home)



Early help relies upon local groups and people in the community, sometimes we work together to help children, young people, and their families.

Everyone needs help at some time in their lives and therefore an ethos of early help is important for any school.

At Astley CE Primary School we meet the needs of our children through a variety of ways:

- Listening to children and family members
- Working with other people who could help
- Finding out about specialist agencies who could help
- Filling out an early help assessment to determine where help is needed
- Contacting Worcestershire Children First for further advice, guidance and support

**Pupil Voice** – pupils are actively encouraged to speak about any concerns and worries they have to a member of staff. In the classroom, children are taught to speak openly about their emotions. Pupils know the staff take all their concerns and worries very seriously. Staff are Trauma Informed trained and have received emotion coaching training to know how to listen and respond to children appropriately. Other ways their voice is heard are:

- Children’s questionnaires to ascertain if they feel happy and safe.
- Assemblies are delivered to all pupils around how to stay safe online
- Our school council have a big role in making sure the pupil voice makes a difference to decisions made at school and they meet weekly with Mrs Langfield.
- All staff are trained in promoting self-esteem and confidence
- Teachers and support staff will often spend informal time with children during the day to listen to their views, worries and concerns

**ATTENDANCE**

Attending school on time each and every school day is very important. Mrs Langfield and Mrs Bromage will help support families where children are struggling with attendance or arriving on time.

**Behaviour for Learning at Astley School**

**The school encourages and rewards pupils for excellent learning behaviour on a lesson-by-lesson basis**

Pupils are rewarded by house-points, stickers, and golden time for meeting certain targets. Our school behaviour policy is followed for pupils displaying unwanted behaviours.

**Local Services**

<p><b>Family Hub</b> click the link for the Virtual Family Hub information <a href="https://www.worcestershire.gov.uk/info/20643/the_family_hub">https://www.worcestershire.gov.uk/info/20643/the_family_hub</a></p>	<p><b>What’s on during the school holidays? (ready, steady, Worcestershire, youth groups, clubs and activities)</b></p> <p>Click this link to find out what is available locally <a href="#">Ready Steady Worcestershire</a></p> <p><a href="#">Active Youth Outreach</a></p> <p><a href="#">Local Scouting groups</a></p>
<p><b>Youth and Community Centre –</b> <a href="#">Arley Kings Village Hall</a></p> <p><a href="#">Astley and Dunley Village Hall</a></p>	<p><b>Foodbank</b> <a href="#">Kidderminster – Swan Shopping Centre DY10 2DP</a></p>

<a href="#">Stourport Community Centre</a>	
<b>Early Help Family Support District Team – click the link here for <a href="#">Malvern Team</a></b>	<b>Library</b> <a href="#">Stourport Library</a> <a href="#">Kidderminster</a> <a href="#">Worcester</a>

### Early Help Family Support Service:

The Early Help Family Support Service is delivered by Worcestershire Children First directly to families permanently living in Worcestershire who have children aged 0-18 years old and need help and support specifically from a Family Support Worker. For more information, please visit: [Worcestershire Children First Early Help Family Support Service | Worcestershire County Council](#)

### Health (including mental health, emotional wellbeing, and sexual health)

The **Starting Well Partnership** offer a range of health services which support both children and families experiencing a range of health issues.

[Worcestershire Health Visiting Service | Starting Well \(startingwellworcs.nhs.uk\)](#)

**If your child is under 5 years old and you need advice on issues such as feeding, behaviour, or toileting you can contact the Telephone Advisory Service on 0300 123 9551 (Monday – Friday 9am til 3pm).**

**A Health Visitor will assist you over the phone with any worries, concerns, or questions you have.**

[School Health Nursing | Starting Well \(startingwellworcs.nhs.uk\)](#)

School health nurses offer a range of services such as home visits, health needs assessments, time4u drop-in service, school aged hearing and national child measurement programme to support the needs of children and their families.

[Text service supporting young people | Latest news, updates and opportunities | Starting Well \(startingwellworcs.nhs.uk\)](#)

Chat health is a free and confidential text service for young people in need of advice or support

*TO CONFIDENTIALLY CONTACT YOUR SCHOOL NURSE, TEXT: 07507331750*

[Social Prescribing :: Onside Advocacy, Worcestershire \(onside-advocacy.org.uk\)](#)

Social Prescribers support you to take control of your health and look after yourself by making connections with the different types of community support available.

[I am worried about my Child's mental health | Herefordshire and Worcestershire Health and Care NHS Trust \(hacw.nhs.uk\)](#)

[Home - Kooth](#)

Kooth is an online mental wellbeing community which offers free, safe, and anonymous support.

[Reach 4 Wellbeing | Herefordshire and Worcestershire Health and Care NHS Trust \(hacw.nhs.uk\)](#)

The Reach4Wellbeing team promotes positive wellbeing to reduce the stigma of mental health by providing short-term group programmes for children and young people age 5-18 experiencing mild to moderate anxiety and low mood.

[Papyrus UK Suicide Prevention | Prevention of Young Suicide \(papyrus-uk.org\)](#)

[Papyrus can offer suicide prevent support providing free and confidential helplines, advice, webchats, and resources.](#)

[Home | Healthy Minds \(whct.nhs.uk\)](#)

[Winston's Wish - giving hope to grieving children \(winstonswish.org\)](#)

Winstons Wish provide support for children and young people following the death of a sibling, parent, or a person important to a child.

**Sexual Health** [Sexual health | Sexual health | Worcestershire County Council](#)

[Worcestershire Integrated Sexual Health Service \(WISH\) | Herefordshire and Worcestershire Health and Care NHS Trust \(hacw.nhs.uk\)](#)

[WISH offer friendly and non-judgemental specialist services to support with information and advice, contraception, pregnancy, STIs and screening.](#)

**Under 21 Saturday Service** - Clinic telephone lines are open between 10:00am – 12:30pm on Saturdays - **Please call: 01905 681673 for further details.**

Young People have a telephone consultation and are asked questions about their relationships. Callers will be advised what to do next and directed towards a clinic if necessary.

WISH have a dedicated Outreach nursing service. Referral forms can be found at [www.knowyourstuff.nhs.uk](http://www.knowyourstuff.nhs.uk) The Outreach team see young and vulnerable people who couldn't otherwise access sexual health services.

Free STI test kits and contraception: [SH:24 Free Home STI STD Test | Sexual & Reproductive Health \(sh24.org.uk\)](#)



## **Bullying (including Cyberbullying)**

If you are concerned your child or a child, you know is being bullied there are several services and useful links which can help you support your child as a parent.

In the first instance if bullying is happening at school, please speak to a member of staff who will be able to help.

The following links will provide you with more information if you or someone you know is being bullied:

[Is your child or someone you know being bullied? | Is your child or someone you know being bullied? | Worcestershire County Council](#)

[Are you being bullied? | Are you being bullied? | Worcestershire County Council](#)

[Cyberbullying | Cyberbullying | Worcestershire County Council](#)

<https://www.kidscape.org.uk/resources-and-publications/>

### **Online Safety**

If you have concerns around the safety of your child or a child you know online, the following links will provide you with information, support, and advice to help understand the risks and keep your child safe online:

- <https://www.thinkuknow.co.uk/parents/>
- [Online safety | Barnardo's \(barnardos.org.uk\)](#)
- <http://educateagainsthate.com/>
- [www.internetmatters.org](http://www.internetmatters.org)
- <https://www.bbc.com/ownit/the-basics/8-tips-for-staying-safe-online>

Sexting is the sending or receiving of sexually explicit images, videos or conversations online.

[Sexting and sending nudes | NSPCC](#)

<https://www.thinkuknow.co.uk/parents/articles/Nude-selfies-a-parents-guide/>

## **Relationships**

The following services and links offer information, advice, and intervention on healthy relationships for your family and children:

[Healthy relationships | NSPCC](#)

Challenges at home: [Harmony at Home – information and support for parent carers | Harmony at Home – information and support for parent carers | Worcestershire County Council](#)

CRUSH is an awareness raising and support programme to help young people make safe and healthy relationships. <http://www.westmerciawomensaid.org/crush/>

[Relationships | The Family Hub | Worcestershire County Council](#)

### **Friendships and relationship in teenagers**



Making friends and starting new relationships are a big part of getting older. It's very common to fall out with friends or break up from relationships – which can be very difficult to deal with. You might also be in a relationship that doesn't feel right and need some advice about what to do. The websites below contain lots of information about making friends, peer pressure, healthy and unhealthy relationships, sex and much more. There is also information available for parents around how to talk to your child about friendships, sex and relationships.

[Childline - Friends, relationships and sex \(opens in a new window\)](#)

[Disrespect Nobody - Signs to spot \(opens in a new window\)](#)

[NHS Choices - How to talk to your child about sex \(opens in a new window\)](#)

[NHS Choices - Sex and young people \(opens in a new window\)](#)

## SEND (Special Educational Needs and/or Disabilities)

Mrs Austin works with children and families with additional needs and can signpost parents to many different agencies if additional support is identified

If you are looking for information or advice the following links will help you:

[SEND Local Offer | Worcestershire County Council](#) or contact [localoffer@worcschildrenfirst.org.uk](mailto:localoffer@worcschildrenfirst.org.uk)

SEND Information, Advice, Support Service [SENDIASS Worcestershire and Herefordshire \(hwsendiass.co.uk\)](http://hwsendiass.co.uk)

[Social care support for children with disabilities | Social care support for children with disabilities | Worcestershire County Council](#)



Parenting support



Health and wellbeing



SEND Local Offer



Housing and finances

**The Family Hub** has been developed to provide you with a range of different types of resources that are available to you online, on the phone or face to face that you can access directly.

The Family Hub can offer you support and information with the challenge's family life can bring.

[The Family Hub | Worcestershire County Council](#)



Relationships



Early Help Family Support



GET SAFE



Early Help Booklet

**Early Help in Worcestershire** have created a **booklet** to help families find out about the help and support available in the county for children and young people aged 0-18 years old. The new booklet will help you and families find the most appropriate support.

*To download this booklet, please visit: [The Family Hub | Worcestershire County Council](#)*

## Worcestershire Young Carers

Worcestershire Young Carers aim to identify, and support children and young people aged 7 to 24 years who have a caring role within the home and help look after a parent, sibling, or grandparent due to illness, disability, physical or mental health difficulties or substance misuse.

[Worcestershire Young Carers/Shropshire Young Carers | YSS](#)

[Carers | Worcestershire County Council](#)

## Finance, Housing and Employment

If you are facing challenges around employment and income, please contact the local job centre who can with offer support with jobseekers' allowance, incapacity benefit, employment and support allowance and income support:

**Local Job Centre Plus,**

**Worcester Job Centre Plus,** Haswell House, Sansome Street, Worcester, WR1 1UZ

Telephone: 0845 6043719

Citizen's Advice Bureau [Worcester Citizens Advice – Worcester Citizens Advice Bureau and WHABAC \(Worcester Housing and Benefits Advice Centre\)](#)  
([citizensadviceworcester.org.uk](http://citizensadviceworcester.org.uk))



Building Better Opportunities is a service to help local people move closer to employment. [Building Better Opportunities \(fusionworcs.co.uk\)](http://fusionworcs.co.uk)

For information on what financial and housing support is available in Worcestershire, please visit:

[Housing and finances](#) | [The Family Hub](#) | [Worcestershire County Council](#)

## Parenting Support



The Starting Well Partnership offer a range of parenting support, information, groups, and courses. For information on the groups available please visit: [Parenting groups](#) | [Starting Well \(startingwellworcs.nhs.uk\)](http://startingwellworcs.nhs.uk)

Parenting Talk is an online hub offering information, advice, and a free confidential online chat with a parenting advisor.

[Parent Talk - Support for Parents from Action For Children](#)

Homestart can work with you to provide one to one support in the family home each week. This service provides support tailored to your needs and can help you as parents they learn to cope and build confidence to provide as best you can for your children.

[Home-Start | South Worcestershire \(home-startsw.org.uk\)](http://home-startsw.org.uk)

## Family Information Service

Do you need advice and support around finding childcare? The following link will provide you with the contact details of the Family Information Service's District Teams:

[http://www.worcestershire.gov.uk/info/20507/childcare/1579/family\\_information\\_service](http://www.worcestershire.gov.uk/info/20507/childcare/1579/family_information_service)

## Substance Misuse

[Swanswell - Cranstoun](#)

Here 4 Youth is support service for children and young people up to the age of 18 who may be struggling with their use of drug and / or alcohol. [Here4YOUth](#)

[Worcestershire - Cranstoun](#)

## Do you have a family member in prison?

Do you have a family member in prison which is having an impact on your child? Support is available to work with both the person in prison and your family.

[NICCO](#)

Families First provides support and guidance in a safe space, to enable the whole family to cope with the demands of having a partner, and parent, in prison: [Families First | YSS](#)

## Get Safe

If you are worried your child is at risk of being tricked, forced, or made to work in the criminal world please speak to a member of staff and visit [Get Safe](#) for help and information:

<https://www.worcestershire.gov.uk/GetSafe-keepingchildrenandyoungpeoplesafefromcrimalexploitation>

*If you are experiencing any of these challenges or issues affecting family life, please contact a member of staff who will provide you further advice and support.*

*In the event of an emergency always call 999 and ask for the police. If you are unable to speak call 999 and the press 55.*

[Silent solution guide.pdf \(policeconduct.gov.uk\)](#)

<p>If a member of staff, parent/carer or member of the public thinks a child or young person is at immediate risk of significant harm they should contact the <b>Family Front Door (FFD)</b> – 01905 822 666 or in an emergency always call 999.</p>	<p><b>24-hour domestic abuse helpline</b> – 0800 980 331</p> <p>Men's Advice Line on <b>0808 801 0327</b> (Monday to Friday 9.00am to 5.00pm)</p>	<p><b>Hollieguard</b> –</p> <p>Safeguarding smartphone app providing enhanced levels of protection.</p> <p><a href="https://hollieguard.com/">https://hollieguard.com/</a></p>	<p><b>National Stalking Helpline</b> - For advice and support. The helpline will operate a triage service for local support and make referrals</p> <p>-Phone: 0808 802 0300</p> <p>Website: <a href="http://www.stalkinghelpline.org">www.stalkinghelpline.org</a></p> <p>Email: <a href="mailto:advice@stalkinghelpline.org">advice@stalkinghelpline.org</a></p>
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